**Needs Patient Education TIP**

*Needs Patient Education* TIPs prompt a pharmacist to counsel the patient on healthcare topics such as annual exams, screenings, lab tests, disease management, etc. These healthcare services can help prevent future illnesses and ensure disease states are appropriately managed. Most of these TIPs address specific quality measures, such as HEDIS measures, that are important to health plan payers. TIPs in this category are specific to individual health plans, so carefully review the TIP overview for direction on the intended goal of this educational service.

**Service Delivery**
To receive the $10 MTM service fee, you must advise the patient or patient representative as directed within the TIP overview.

1) Does the patient still meet the criteria to receive the indicated healthcare service? *(taking the associated medication, treating the associated condition, etc.)*
   a. If no, mark the TIP as *No Intervention Needed*.
   b. If yes, proceed to #2.

2) Has the patient received the indicated healthcare services within an appropriate time frame?

**If YES,**
- Reinforce the importance of regular monitoring, and encourage the patient to stay on schedule with the recommended checks/tests/exams.

**If NO,**
- Counsel on the importance of regular monitoring to ensure the patient’s health is well-managed and medication use is appropriate.
- Advise the patient to schedule an appointment with the appropriate physician.

**MTM Claim Documentation:**

<table>
<thead>
<tr>
<th>Required Element</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reason</td>
<td><em>Needs Patient Education</em></td>
</tr>
<tr>
<td>Action</td>
<td><em>Patient Consultation</em></td>
</tr>
<tr>
<td>Result</td>
<td><em>Patient Education Provided</em></td>
</tr>
<tr>
<td>Date the outcome was determined</td>
<td>The date you counseled the patient or patient representative</td>
</tr>
<tr>
<td>Attest</td>
<td><em>I educated the patient as outlined in the TIP overview.</em></td>
</tr>
<tr>
<td>Severity level and rationale</td>
<td>Include patient-specific details about the steps that were taken to complete the intervention</td>
</tr>
</tbody>
</table>

**Examples of Needs Patient Education TIP:**
- *Needs Patient Education - Well-child Exam*
- *Needs Patient Education - Follow-up Care for ADHD Medication*
- *Needs Patient Education - Folic Acid (Preconception Care) (D)*
- *Needs Patient Education - Parata PASS Pack Packaging System*
- *Needs Patient Education - Comprehensive Diabetes Care (D)*
- *Needs Patient Education - Hep B and MMR Immunizations (Preconception Care) (D)*