MedSync Advantage™ Tool Guide

When completing your claim for a Needs Medication Synchronization TIP, the MedSync Advantage tool can help you create a medication synchronization plan. BEFORE creating a plan, gain the patient’s acceptance to synchronize chronic medications to a common recurring fill date.

1. Within claim submission, open the MedSync Advantage tool.
   Click the orange button to Use MedSync Advantage Tool & Create Plan; a new tab will open in your browser window. A message will pop up informing you that selecting the MedSync Advantage tool starts an MTM claim. Select OK to continue to the tool. All necessary data is collected from the tool and will automatically populate within your MTM claim.

2. Create your MedSync plan.
   Determine the first synchronized fill date. The tool displays your selected medication synchronization date at the top. To choose an alternate date, select another date from the options offered.
   Confirm which medications you will synchronize.
   - Select Sync for those medications you will refill on a common date moving forward.
   - Choose Don’t Sync for medications that will NOT be included in synchronized fills.

As you make your plan, consider
- Which day will maximize full fills?
- What day works best for the patient, particularly if there are transportation or cost concerns?
- What refills does the patient want to synchronize to the same day?
- Are there directions or information in your dispensing system that can guide your decisions?

Medications are separated by fill location and eligibility for synchronization.
- Eligible Medications filled at your pharmacy are listed first.

For more information, go to outcomesmtm.com or call 877.237.0050.
Create your MedSync plan (continued).

On this screen, you will also see eligible medications that are not filled at your location, if applicable. If the patient transfers any of these medications to your pharmacy, you may include them in your MedSync plan.

At the bottom of the screen, you will see any medications that are NOT eligible for MedSync. These medications are not appropriate—due to quantity, form or use—for a regular, common fill date each month. Ineligible medications include:

- Controlled medications
- Topically applied drugs
- Sprays
- Eye drops
- Ear drops
- Kits
- Liquids
- Medications with days supply other than 30, 60 or 90.

When your plan is complete, click Save MedSync at the top of your screen.

Review your MedSync plan.

- Ensure all medications that you will synchronize to a common fill date each month are listed in green.
  - If you need to make a change, click the back button in your browser window.
- Note those medications that require a partial fill to reach the first synchronized fill date, so you can schedule refills.
- When satisfied with your MedSync plan, click Complete to close the MedSync Advantage tool (and the browser tab).
4 Return to claim submission to complete your MTM claim.
To submit your claim, select Continue.
If your claim is missing information or requirements of the service are not met, you may see an alert.

Please correct errors highlighted in red below:
Quantity must be greater than 0 and days supply must be between 1 and 100.

5 Review claim details for accuracy.
> Use the View Completed MedSync Plan link to view a summary. You may print a copy of your plan for your patient and/or you. Please be mindful of PHI best practices.
> If all information is correct, select Submit Claim.

Review & Submit Your Claim

About the MTM Service

| Reason for initiating the service (Reason): | Needs medication synchronization |
| Service provided (Action): | Patient consultation |
| Outcome of the service (Result): | Medications synchronized |
| Medication synchronization date: | 10/25/2016 |
| Date you created the medication synchronization plan (Encounter Date): | 10/06/2016 |
| Plan created via: | Manual |
| Policy this service was completed under: | UHC - Medication Synchronization |

Severity Level & Rationale

| Severity level: | Level 4 - Prevented an additional prescription order |

Estimated payment for this claim: $50.00

Synchronize the patient’s medication fills in your dispensing system.
After creating the plan and submitting your MTM claim, it may take several weeks—or even months—to get all the patient’s chronic medications aligned to the common fill date.

Schedule short fills if your system allows or establish reminders to fill those medications.

Remind the patient in advance of the first synchronized fill date, so you can spend a few minutes discussing any changes or concerns.

Use other tools in your pharmacy to keep medications synchronized, such as automatic refills.

More about Cardinal Health MedSync™ Advantage
The full version of Cardinal Health MedSync Advantage can help you drive better medication adherence for your patients, while improving pharmacy operations and positively impacting the bottom line of your business. This web-based solution provides an easy, efficient way to simplify medication management for your patients and to be more proactive with medication refill requests. Additionally, coordinating a monthly appointment with your patient to consult on current medications can grow the pharmacist-patient relationship. Learn more